

DUNKIN' DONUTS

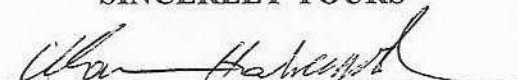
2437 ARAMINGO AVE
PHILA PA, 19124

DECEMBER 16,2002
DATE

TO WHOM IT MAY CONCERN:

My name is Alon Howard; I am the owner of three Dunkin' Donut stores. I recently had Remote Vision install their system in my stores. I am very happy with the results; I saw an immediate improvement in my sales. Plus with the ability to watch my stores from home, and call my employees immediately if I see any problems, lets them know I am watching them even if I am not there. This keeps them on their best behavior. Which not only benefits me but also my customers because they get great service all the time.

SINCERELY YOURS


ALON HOWARD